



Total Cray Valley
A Division of Total Petrochemicals & Refining USA, Inc.

January 22, 2020

Dear Valued Customer,

Total Petrochemicals & Refining USA, Inc. hereby announces that the Force Majeure declared on September 23rd 2019 for all the Wingtack products will end effective January 23rd 2020.

We appreciate your patience and understanding as we worked through this situation.

If you have any questions, please feel free to contact your sales representative.

Sincerely,

A handwritten signature in black ink that reads "Thierry Razat".

Thierry Razat
Business Director, Hydrocarbon Resins